

Parallels RAS Streamlines the IT Needs of Bildungsdirektion Burgenland



The Results



BRING-YOUR-OWN-DEVICE (BYOD) INITIATIVES

New policies facilitated by Parallels RAS allow staff to use any device they'd like



INCREASED REMOTE ACCESSIBILITY

Employees can access applications faster and more reliably while in remote locations



EASE OF USE AND STREAMLINED MANAGEMENT

Centralized management tools and a full feature set of enterprise range features

“Parallels RAS has been a great help in simplifying our IT needs allowing us to focus on education solutions rather than computer issues.”

Klaus Pogats
IT Manager
Bildungsdirektion Burgenland

About

Bildungsdirektion Burgenland has 150 employees. They are an administrative institution for all schools in Burgenland.

The Challenge

The Bildungsdirektion Burgenland School sees itself as a customer-oriented education provider. They strive to achieve their service goals not as a management machine, but as a living organization that grows and adapts. The school's IT team wanted to provide staff with access to apps and data from anywhere by implementing a VDI solution. Prior, Bildungsdirektion Burgenland had delivered remote desktop applications through Citrix, but the IT team encountered challenges providing remote application access to its employees. Furthermore, the IT team was frustrated by the complicated and costly additions and consultations required for simple tasks such as load balancing or updates to clones. Long logon times and a poor mobile experience finally pushed Bildungsdirektion Burgenland to head back to the market to look for other application delivery and VDI solutions.

The Solution

Bildungsdirektion Burgenland explored the top application delivery and VDI alternatives before choosing Parallels® Remote Application Server (RAS) as an efficient and cost-effective solution. Through Parallels RAS, the Austria based office saved staff time and lowered the IT departments budget by eliminating the need for expensive add-ons on outside technical consultation.

Parallels RAS is an all-in-one solution that includes load balancing, auto-provisioning, and auto-scaling of desktops and applications hosted on hypervisors and remote desktop session host (RDSH). Automatic configuration of clients, and ready to go shadowing features make technical support easy for administrators as well as end users. Bildungsdirektion Burgenland is now able to support any device including PCs, Mac, Chromebook, thin clients, and mobile devices seamlessly. Additionally, Parallels RAS provides an out-of-the-box gateway high availability load balancer, so the school does not need to purchase NetScaler or other costly third-party add-ons.

The Results

The IT department found a virtualization solution to create flexible, mobile-ready virtual workspaces and consolidate the IT infrastructure, making it easier to secure, scale, and maintain. Since switching to Parallels RAS, Bildungsdirektion Burgenland has been able to improve reporting and monitoring, the team is able to simply execute shadowing and remote assistance. The client manager and multi-factor authentication have improved security and control. The printing and scanning redirection are the cherry on top, saving employees time and stress with a simple process. Bildungsdirektion Burgenland was pleased to realize that aside from saving time, Parallels RAS reduced the total cost of operations. Unlike Citrix Virtual Apps & Desktops, Parallels RAS has just one licensing package, allowing all customers to use the full power of the software right from the start. This, combined with increased remote access and streamlined management, has made Parallels RAS a great solution to achieve the goals of Bildungsdirektion Burgenland.

Parallels is a global leader in virtual desktop, application delivery and mobile device management solutions. Thousands of organizations worldwide trust in the reliability and scalability of Parallels virtual desktop infrastructure (VDI) and virtualization solutions. Parallels makes it simple and affordable to deliver applications to any device over the cloud, or with on-premises and hybrid deployments. The company's solution portfolio includes the award-winning Parallels Remote Application Server (RAS), providing platform-independent virtual desktop, application delivery and integrated thin-client management from a unified interface to any modern operating system.



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For further information visit parallels.com/ras
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