Samtgemeinde Schwarmstedt Modernizes IT Infrastructures with Parallels RAS

"Having implemented Parallels RAS for more than a decade, I can count on less than one hand the times we needed to contact Parallels for support. Parallels RAS has worked great for us, and we're extremely pleased to have made the switch."

Hartmut Varchmin
IT manager
Samtgemeinde Schwarmstedt

The Results

LOWERED THE TOTAL COST OF OWNERSHIP (TCO)

Schwarmstedt was able to extend its current hardware life cycle and reduce the need to purchase new equipment.

EASE OF USE AND STREAMLINED MANAGEMENT

The IT team loves the scanning and printer redirection and the easy-to-use shadowing and remote assistance.

INCREASED REMOTE ACCESSIBILITY

Citizens and employees can access essential resources regardless of location and device.

The Challenge

As a modern and future-focused public institution, Schwarmstedt sought a virtualization solution to support employees and citizens with remote access and local IT support across their offices, schools and libraries.

The Schwarmstedt IT team initially decided to implement Citrix Virtual Apps and Desktops. However, the IT leaders became frustrated by technical problems with external Citrix clients. These technical frustrations were compounded by the feeling that Citrix was quite expensive for the services received.

The Schwarmstedt IT leadership decided to go back to the marketplace and search for an alternative solution that would work smoothly and provide a greater price-performance ratio.

The Solution

After researching the top alternatives to Citrix, the Schwarmstedt IT team chose to adopt Parallels® Remote Application Server (RAS). Parallels RAS can provide remote access to resources with extreme speed and efficiency. The installation of Parallels RAS includes important features such as load balancing and monitoring.

Parallels RAS was able to immediately support Schwarmstedt to publish enterprise resource planning (ERP) software, Microsoft Office, browsers and custom in-house applications, and various HR applications and data. Parallels RAS printing and scanning redirection has saved the IT team from the hassle of having to troubleshoot printing and scanning problems locally. End-users are supported on PCs, tablets and fat clients.
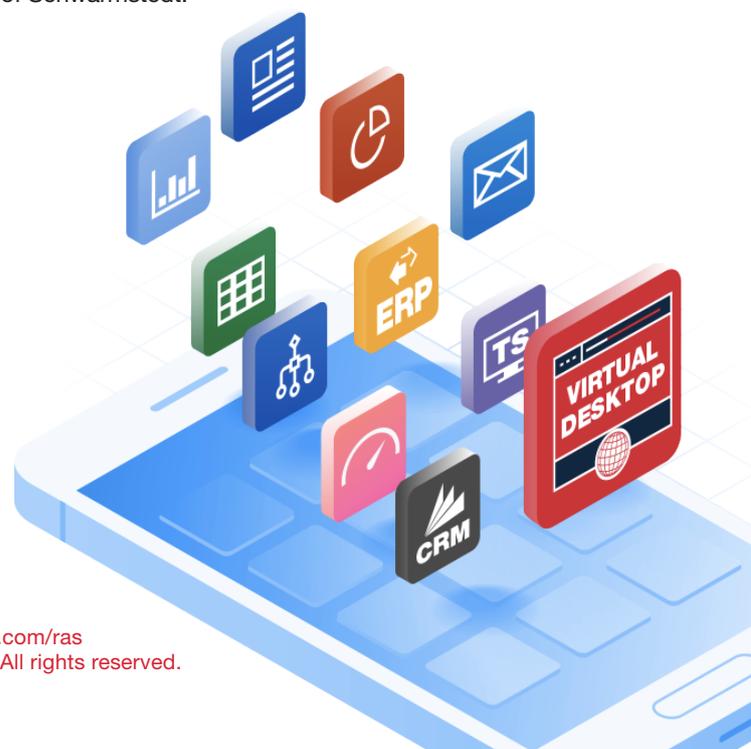
The Results

Parallels RAS provided a superior solution at a more cost-effective price. Since implementing Parallels RAS, Schwarmstedt could increase remote access and provide a way for employees to remain productive regardless of their location. The easy-to-use centralized console of Parallels RAS streamlines management and allows for comprehensive shadowing and remote assistance.

Being able to use Remote PC has also lowered the total cost of ownership by allowing Schwarmstedt to extend its current hardware life cycle and reduce the need to purchase new equipment. Overall, Parallels RAS provided a top-of-the-line virtualization solution to the citizens and employees of Schwarmstedt.