

FuTec Systems Uses Parallels RAS to Provide Customized Healthcare Applications for Medical Professionals



The Results



BRING-YOUR-OWN-DEVICE (BYOD) INITIATIVES

Managed service providers (MSPs) can extend BYOD support for end-user devices at healthcare organizations.



INCREASED REMOTE ACCESSIBILITY

Provides clinicians instant and secure access to medical applications and patient information anywhere on nearly any device.



LOWERS THE TOTAL-COST-OF-OWNERSHIP

Reduced overhead by centralizing the delivery and management of medical and non-medical applications.



EASE OF USE AND STREAMLINED MANAGEMENT

Time-saving management wizards for quick installation and deployment and an easy-to-use centralized console.

“Now, when our customers say they have Mac or iPad devices deployed, we say no problem because we’re using Parallels RAS!”

Patrick Huisman
Operations Manager,
FuTec Systems

About FuTec Systems

- Netherlands-based FuTec Systems is an information and communication technology (ICT) service provider for the healthcare sector.
- A reliable partner with a proven track record, FuTec Systems provides complete, high-quality ICT services at competitive market rates.
- FuTec is an important partner for the healthcare sector, standing for sustainable thinking and practices using state-of-the-art technology.



Parallels is a global leader in virtual desktop, application delivery and mobile device management solutions. Thousands of organizations worldwide trust in the reliability and scalability of Parallels virtual desktop infrastructure (VDI) and virtualization solutions. Parallels makes it simple and affordable to deliver applications to any device over the cloud, or with on-premises and hybrid deployments. The company's solution portfolio includes the award-winning Parallels Remote Application Server (RAS), providing platform-independent virtual desktop, application delivery and integrated thin-client management from a unified interface to any modern operating system.



The Challenge

When support for Propalms Thinspace ended, FuTec found itself in the market for a virtual application delivery solution that provided customized medical software to professionals in the healthcare sector. The company, which defines itself as an MSP, serves applications to various desktops and mobile devices, such as Windows, Mac, Android, iOS, and Google Chromebook. The MSP also required a solution that would provide desktop management features to help with remote assistance and save time on IT administration activities. The medical application publishing solution would need to serve more than 250 concurrent end-users at once.

The Solution

Following serious investigation and research, the FuTec team decided to install Parallels® Remote Application Server (RAS) to enable comprehensive application delivery to their customers in the medical field. Parallels RAS allowed the MSP to provide seamless application delivery to any device—including Android and iOS. Furthermore, the company can provide remote access through HTML5 web browser clients.

Parallels RAS is a comprehensive virtual desktop infrastructure (VDI) solution that allowed FuTec's healthcare partners to offer improved patient services. Now the medical staff has secure, real-time information at its fingertips, enabling staff to deliver medical analysis and solutions to patients promptly. Using the Parallels RAS single dashboard interface, FuTec was able to lower overhead by centralizing the delivery and management of medical and non-medical applications.

The Results

Experiencing many benefits after switching to Parallels RAS, FuTec found that installing the comprehensive, all-in-one solution was simple to do in a short time. The MSP benefited from time-saving management wizards during the pain-free installation and deployment. FuTec was also able to migrate healthcare professional end users to Parallels RAS in a few hours rather than months, as could have been the case with more complicated VDI software.

Parallels RAS also allowed the MSP to extend bring-your-own-device (BYOD) support for end-users at healthcare organizations—without needing to touch them or interact in any way with the operating systems. Parallels RAS helped FuTec provide clinicians instant and secure access to medical applications and patient information on nearly any device, anywhere. Notably, the healthcare professionals were highly impressed by the great mobile user experience for phones and tablets, which made it easier to provide premium patient care consistently.

With the all-inclusive remote medical application access solution provided by Parallels RAS, FuTec Systems reduced costs, which improved both their competitiveness and improved the company's margins.



For further information visit parallels.com/ras
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